# SOLUTIONS



Fall/Winter 2012

# Need More TIME & \$\$\$ in your Life?

WCCU is Simple & Enjoyable - Try the ELECTRONIC Way





Designed to meet your Needs No minimum balance or monthly service charge FREE Online & Mobile Branch



# **Direct Deposit**

Safe and convenient Use for Payroll, Social Security Deposits and Tax Returns



"Psst . . . did you know that Direct Deposit Distributions pay-off Loans FASTER?"



# **Debit Card**

Quick and easy Use at an ATM VISA Check Card is accepted almost anywhere







Access your account 24/7 Transfer money Check balances Account Alerts Download info into Quicken or MS Money



# Mobile Branch



Online Branch required SNAP the QR Code





# **√** Teller - 24



920.233.8118

Access your account 24/7 Transfer money & make Loan payments Inquire on balances Verify checks cleared





Let us help you get Connected, it's



Simple and Enjoyable! WWW.WINCU.Org



# Identity Theft: Protect Yourself! What is it all about?

Identity theft is a serious crime that can disrupt the very things you have worked so hard to maintain and uphold: your finances, credit history, and reputation. Someone can steal your personal information and use it without your permission to obtain loans, take out new credit cards, open up new cell phone lines, and buy just about anything without your consent.

#### How to Protect Your Information:

- Run and read your credit reports. You get a free credit report every year! To order all 3 credit reports online, go to annualcreditreport.com, or call 1-877-322-8228
- Read you bank, credit card, and account statements
- Shred all documents containing sensitive and personal information
- Don't respond to emails, texts, or phone calls asking for personal information
- Create strong passwords that contain upper and lower case letters, numbers, and symbols
- Use encrypted sites when purchasing items online. Encrypted sites have an "https" at the beginning of the web address. The "s" stands for secure.
- Don't send personal information if you use a public wireless network
- Use anti-virus spyware and a firewall on your computers

#### What to Do If Your Identity is Stolen:

- Flag your credit reports by calling the 3 credit reports and ask for a fraud alert on all 3 reports
   Equifax 1-800-525-6285
   Experian 1-888-397-3742
   TransUnion 1-800-680-7289
- Order your credit reports to review them for any suspicious activity

www.wincu.org Search: Free Credit Report
Create an Identity Theft Report - File a complaint at the following 2 agencies:

- Federal Trade Commission at ftc.gov/complaint or call 1-877-438-4338
- 2. Take the complaint to your local police to file a police report

# **NOTICES:** EFFECTIVE January 1, 2013

# NEW Tiered Courtesy Pay Program

The OLD Way The NEW Way \$25 for each occurrence 1 - 2 Times \$15



1 - 2 Times \$15 3 - 5 Times \$25 6 - 8 Times \$30 9+ Times \$35

Courtesy Pay is a special service offered for overdraft protection for qualifying members. Each occurence/time the checking account is overdrawn a courtesy pay fee will be assessed; the tier changes are occurences based on an annual time period.





Effective 1-1-13 there will be a change in the Disclosure that was provided when your credit card was opened. instead of contacting the Federal Reserve Board for Credit Card Tips, the Consumer Financial Protection Bureau will be responsible for maintaining information regarding the factors to consider when applying for or using a credit card.

Please visit http://www.consumerfinance.gov/learnmore

Effective 1/01/2013 VISA & MasterCard replacement cost will be \$10



# **Making Cents**



ONLINE Tax Refunds you'll need the following: WCCU's Routing number 275981174 and Your Account Number:

- SAVINGS Account Deposits provide your account number.
- CHECKING Account Deposits provide the center set of numbers on your checks. Your account number followed by an extra digit.

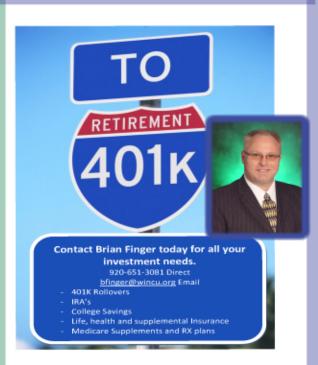
Please contact us at 920-233-9096 to help set-up your DIRECT DEPOSIT of your Federal Government Benefit Payments







www.godirect.org



# Home Equity Line of Credit

1.99%

# Locked in for 2 years!!!

- Refinance your existing Home Equity Loan!
- ★ Purchase a vehicle
- ★ Consolidate debt
- ★ Following introductory rate, as low as 1.99%.



Nate follows prime rate after introperiod; currently 3.2% API. For less than or equal to 80% and to value, rate equal prime sate. Add 1% to sate for 80.01 49% from to value; 2.9% for 2 years, then 1% plus prime.
All loans satised to approval; sate based on credit worthines. Mo closing costs except if approval is required. Bases satised to approval; sate based on credit worthines. Mo closing costs except if approvals.

# Graduating in Spring 2013?

The Jean Kolodzik Scholarship Fund awards one (1) \$500 scholarships renewable (up to 4 years) to one graduating high school senior. If you are a member or the child of a member and graduating from high school this spring, contact your guidance office for a scholarship application or go to wincu.org for more information! Search: scholarship



## **BooFest**

Winnebago Community
Credit Union sponsored
BooFest at the final Farmer's
Market in Neenah. Youngsters
dressed up in Halloween
costumes and trick-or-treated
around to the various vendors.
There were games and face
painting also. All the bags
(seen in the picture) were
given out by WCCU to the
kids and the market shoppers!
Thank you Nick, Tina &
Rainboe for attending this
community event!





PRSRT STD US POSTAGE PAID PERMIT NO 90 OSHKOSH WI

# MEMBER MATTERS

## **Annual Meeting**

Thursday, March 7, 2013
Elk's Lodge
175 W. Fernau Ave.
Oshkosh
Meeting at 6:00 pm
Dinner immediately
following!

As of Oct. 31, 2012 Assets: \$ 76,937,223.19 Loans: \$ 58,682,962.51

Feb. 18 - Closed for All

Staff Training

Members: 6,725 Telephone (920) 233-9096

Fax (920) 426-7266

275981174

**Routing Number** 

Teller 24 (920) 233-8118

Website www.wincu.org

Office Locations 567 E. Snell Road Oshkosh, WI 54901

2060 Witzel Avenue Oshkosh, WI 54904

526 S. Commercial St. Neenah, WI 54956

Mailing Address PO Box 706 Oshkosh, WI 54903

ATM Locations Drive Up - Witzel Drive Up - Snell Drive Up - Neenah

# Thanksgiving Day, Nov. 22- Closed Christmas Eve, Dec. 24 - Closed at 1:00 Christmas Day, Dec. 25 - Closed New Year's Eve, Dec. 31 - Closed at 1:00 New Year's Day, Jan. 1 - Closed

#### WCCU is sponsoring Community Night at

# **The Celebration of Lights**

on Tuesday, December 4th , 5-9pm.
Drive through Menominee Park and view the
beautiful light displays! Bring an unwrapped toy to
support Toys for Tots and your admission is free!



President's Day,